

Additional New Features

The Low Floor bus runs much quieter and has a greatly improved suspension that makes for a much more enjoyable ride. To further your comfort, the seats are re-designed and have more leg room. An improved interior design and better lighting also enhances your riding experience. The digital route signs are much more visible and make finding the bus you want easier day or night. Plus, the Low Floor bus's sleek look makes you feel that you are riding in style.

Further information

Boarding the Bus:

Please wait by the blue "Metro" bus stop sign to board the bus. This will make the driver aware that you are planning to board the bus. It is highly recommended that you arrive at the bus stop five minutes before the bus's scheduled arrival so that boarding is as convenient as possible.

Exact change is required on all Waukesha Metro Transit routes. Please have your fare/ticket/pass ready before you board the bus. If you have a Metro Reduced Fare Card (for elderly and disabled riders), please have the card and your fare ready when boarding. If you need a transfer to a different route or a Wisconsin Coach Lines or Milwaukee County Transit System route, please ask for the transfer from the driver when you board the bus.

On the Bus:

Be aware of where the bus is on the route so that you do not miss your destination. Please pay close attention to the driver's announcements and follow any instructions he or she may give you. To alert the driver that you would like to get off at the next bus stop, pull the cord on the wall above your seat. There is also a cord underneath the seats at the front of the bus for wheelchair and impaired riders.

Passengers riding at night after 7 p.m. can request a stop almost anywhere along the route. You do not have to get off the bus at a bus stop. Just inform the driver where you would like to be dropped off. **You still have to get on the bus at a posted stop.**

Route Schedules:

Route schedules are available on our buses, at the Waukesha Metro Office, at all Metro Fare Outlets, most government offices in the area, and many other businesses and retailers in the area. You can also have schedules sent to you by mail by calling (262) 524-3636 and requesting them. They are also available on our website at:

www.waukeshametro.org

Internet Trip Planner

Need help planning your bus trip? Try the brand new Waukesha Metro Transit Internet Trip Planner. Receive detailed bus trip directions 24-hours a day via the Internet. You can access our Internet Trip Planner through our website.

Fare Information:

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|---|---------------|
| Adults | \$1.75 |
| Students (Ages 5-18 with valid school ID) | \$1.10 |
| Elderly/Disabled (Medicare or Metro ID required) | \$0.75 |
| Saturday SuperTransfer (Exact change is required.) | \$2.50 |

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|---|----------------|
| Adult Monthly MetroPass | \$38.00 |
| Student Monthly MetroPass | \$27.00 |
| Elderly/Disabled (Medicare or Metro ID required) | \$29.00 |
| Summer Youth Pass (June, July, August) | \$30.00 |

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| Adult MetroTickets | 10 for \$15.00 |
| Student MetroTickets | 10 for \$10.00 |
| Elderly/Disabled MetroTickets (Medicare or Metro ID required) | 10 for \$7.50 |

Passes & Tickets are sold at Metro Fare Outlets only. For the locations of Metro Fare Outlets, please go to our website or call (262) 524-3636.

Hearing Impaired passengers may contact Waukesha Metro Transit by using the Wisconsin Telecommunications Relay System (WTRS). The numbers for the WTRS are:

Nationwide: 711
TTY: 800-947-3529
Speech to Speech: 800-833-7637

The Waukesha Metro Transit Low Floor Bus



"We're there when you need us"

Waukesha Metro Transit
2311 Badger Drive
Waukesha, WI 53188-5932
www.waukeshametro.org

Welcome to Waukesha Metro Transit!

Waukesha Metro Transit has 21 Low Floor buses that have many convenient features that make riding Waukesha Metro Transit even better.

The Low Floor Advantage

The Low Floor bus makes boarding much more easier. The design of the bus eliminates the hassle of having to climb up steps to board which is a convenience everyone can appreciate. All you have to do is take a half step up from the curb and you are on! It is easy on, easy off!

Further Advantage

If you have impaired movement, the Low Floor bus can lower itself to the curb so you can just walk on the bus straight from the curb. All you need to do is request that the driver lower the bus to the curb when you board. Once you are aboard, take a seat at the front of the bus. These seats are reserved for individuals with impaired movement and the elderly so there should always be a seat available for you when you board.

Wheelchair Accessibility

The Low Floor bus also comes equipped with a wheelchair accessible ramp. The ramp can lower to the curb to allow for easy access. The front seats in the bus are designed to flip up and allow for wheelchair riders. With the Low Floor bus, Wheelchair riders and other impaired customers can ride fixed route service with ease.

Reserving an Accessible Bus

Although the majority of our buses are accessible, it cannot be guaranteed that all of our routes will have accessible service all of the time. Also, not all of our stops allow us to use our accessible features. **To ensure that an accessible bus can and will be used on your trip, please call (262) 524-3636 Monday through Friday from 8a.m. to 5p.m.**

Please call in your request at least 24 hours in advance of your trip and tell us what route and time(s) you will need the accessible service. You will also have to tell us specifically what stop you are planning to get on and off at so we can determine if those stops are accessible. In most cases, there will be no problems with accessible service. Sometimes, though, there will be a need for minor adjustments to your trip(s) to allow for accessible service.

Instructions for Wheelchair Riders

Boarding:

1. When the bus arrives, remain at least five feet from the door to allow other passengers to board and depart and wait for the ramp to be lowered.
2. The driver will tell you when the ramp is ready for you to board. You are to board backward (facing away from the bus) onto and up the ramp. If you need assistance boarding, please request it from the driver. **Some of our buses are equipped with a lift instead of a ramp. If you are boarding a bus with a lift, the driver will secure you to the lift and then raise you to the bus floor.** Once on the bus, pay your fare and proceed into the bus.
3. The driver will then lift and secure the front seats where your wheelchair will be secured. The driver will then ask that you position your wheelchair into the space.
4. Set your brakes and allow the driver to fasten the safety belts.



Exiting:

1. Pull the cord(or push the button) on the wall to notify the driver that you wish to get off at the next stop. If this is difficult for you or you are unsure of where you need to get off, tell the driver where you want to go when you board the bus. He/she will be happy to assist you.
2. Wait until the bus comes to a complete stop and for the driver to come to release you from all the safety devices. Please do not begin moving from the area until all other riders have gotten on or off so that the passage area is clear to exit.
3. Move toward the front door and proceed onto the ramp after the driver indicates it is in the proper position. Move forward (facing away from the bus) on to the ramp slowly. **Again, if riding a bus with a lift instead of the ramp, the driver will secure you to the lift and then lower you to the ground.**
4. Be sure to move completely off the ramp equipment. Once this is done, your ride is finished and you can be on your way!

If you have any questions about this brochure or need help planning your trip, please call our information line at(262) 524-3636, Monday through Friday, 8 a.m. to 5 p.m. We will be glad to help!